

WAYSIDE KENNELS & CATTERY

Chapel Road Meppershall Beds SG17 5NQ 01462 813261
waysidekennels.cattery@yahoo.co.uk

TERMS & CONDITIONS

Every possible care and attention will be given, but it is understood all Pets are boarded at Owner's risk.

A VACCINATION CERTIFICATE MUST BE PRODUCED EACH TIME YOU BOARD YOUR PET.

All vaccinations / boosters must have been administered at least 2 weeks before boarding

DOGS: FULL VACCINATIONS OR ANNUAL BOOSTER

Plus..... KENNEL COUGH VACCINE which is extra to booster. (SPRAY UP THE NOSE)

CATS FULL VACCINATIONS OR ANNUAL BOOSTER

Please Note: pets that are young or have not had regular annual boosters will need additional courses for full immunity. Therefore, allow six weeks before boarding, PLEASE ASK YOUR VET

ANY PET ARRIVING WITHOUT PROOF OF FULL AND UP TO DATE VACCINATIONS WILL BE REFUSED ENTRY. Wayside reserves the right to refuse entry to a pet showing any signs of illness or aggression.

AGE RESTRICTION INDIVIDUAL CIRCUMSTANCES APPLY – Please ask.

Existing Clients may continue to board their older pets subject to individual conditions.

VETERINARY INSURANCE – All pets are covered by our Boarding Policy – (unless stated otherwise) When possible we will take your pet to their own Veterinary Surgeon. Otherwise, our own Veterinary Surgeon will attend your pet. The animal may be removed to a Veterinary Surgeon's care at the discretion of the Proprietor in the event of an accident or illness. A condition or disease existing (or considered to be existing) at the date of commencement of boarding will not be covered on our policy. Age related conditions (decision by a Vet) or a condition that would have occurred whether your pet had been boarded with us or not – will not be covered on this policy. On these occasions, all Veterinary Bills will be sent to the client for full payment. Wayside will charge a fee for taking your Pet to the Vets to cover costs which will not be redeemable on insurance. Additionally, any necessary call out charges from the Vet will not be covered on insurance. A full copy of insurance details are available on request.

Medication: charges may apply to administer complex medication for existing or a new illness. Wayside are not responsible for any reactions as side effects to drugs and are not responsible for your Pet's health if it refuses to take medication from our staff. In the event of the above, - we will contact your Vet or Emergency contact number.

EARLY COLLECTION: Please Note YOU WILL BE CHARGED FOR THE DURATION OF BOOKING. NOT DURATION OF STAY – unless otherwise agreed due to unforeseeable circumstances. In the event of default in payment of the charges and no contact received within 14 days of the agreed departure dates the Proprietor shall be at liberty to dispose of the animal as and when the Proprietor thinks fit and to retain any monies received from such disposal in part or full settlement of the Proprietor's claim.

You will be asked to complete a form giving details of your pets requirements – eg food etc

Any behaviour issues must be declared on arrival and we take no responsibility should your dog injure or bite while in our care if issues are not declared

CONTACT NUMBERS: Please Note: Choose your emergency contact numbers carefully. Please inform your contact number(s) that he / she may be asked to remove your Pet and take responsibility for them in the event of a problem or unforeseen circumstances. Please give as many contact numbers as possible, including a land line number.

Please sign and return your Pets registration form to acknowledge receipt and acceptance of these terms and conditions

Please confirm booking dates, entry times and send a NON REFUNDABLE deposit to secure your booking your booking will be subject to our annual price increase on 1st April